CHA Cambridge Health Alliance

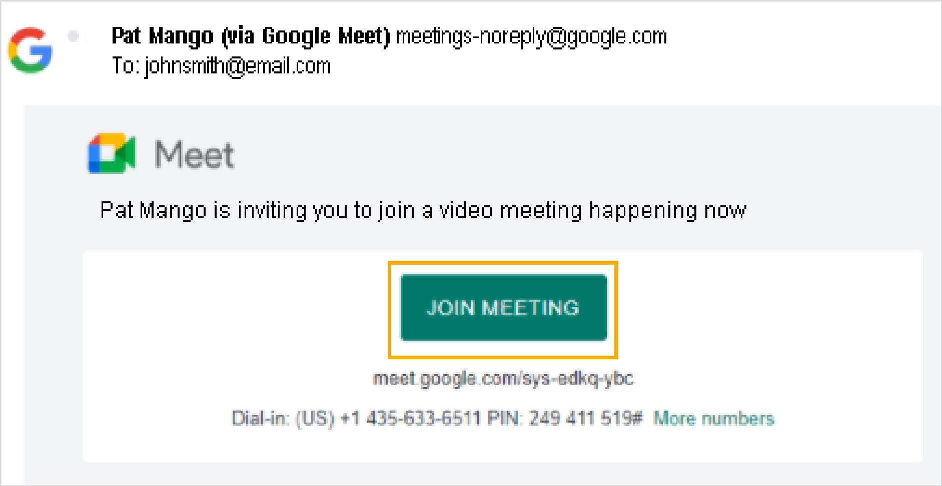
Patient User Guide

Kijan pou W Antre nan Randevou Telesante w la sou Òdinatè W

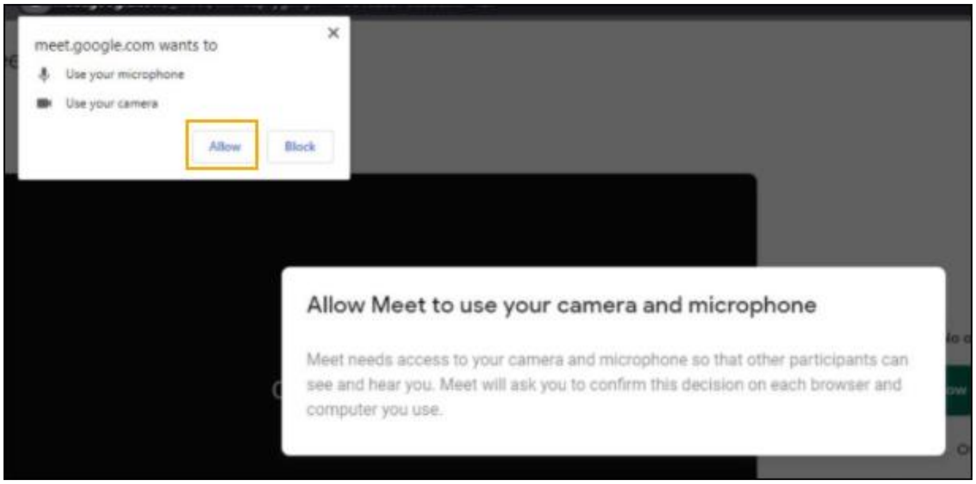
1 Lè lè randevou Telesante w la rive, w ap resevwa yon imèl nan men pwofesyonèl medikal ou a k ap gen kòm sijè: **Happening now: [Pwofesyonèl Medikal ou a] is inviting you to a video meeting:**

Si w pa wè mesaj sa a nan Bwat Resepsyon w lan, tanpri gade nan dosye SPAM oswa JUNK ou a

2 Klike sou mesaj la epi apre sa chwazi JOIN MEETING



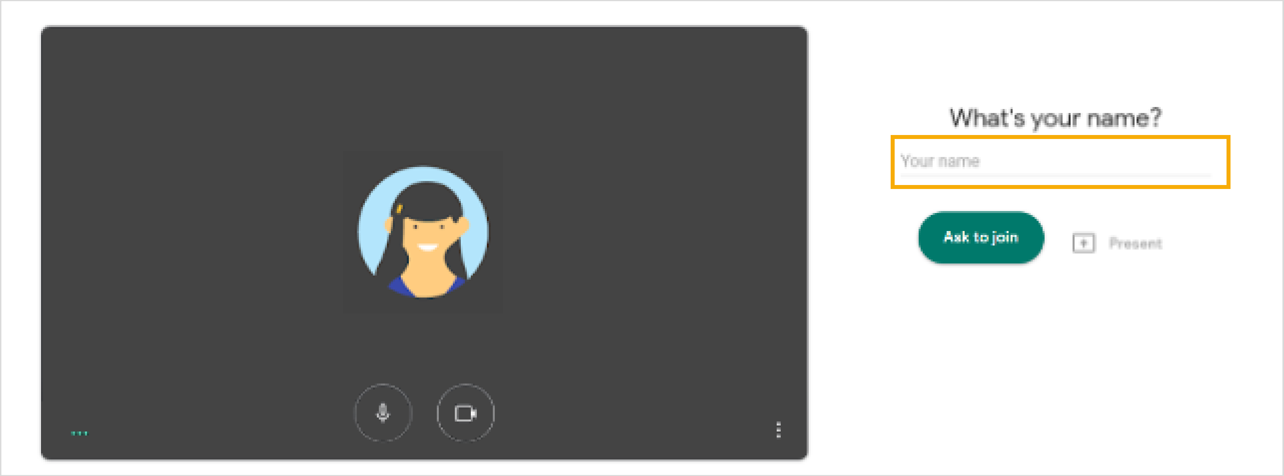
3 Lè w fin chwazi **Join Meeting**, w ap gen pou otorize aplikasyon an sèvi avèk kamera w ak mikwo w



Ou bezwen Èd?

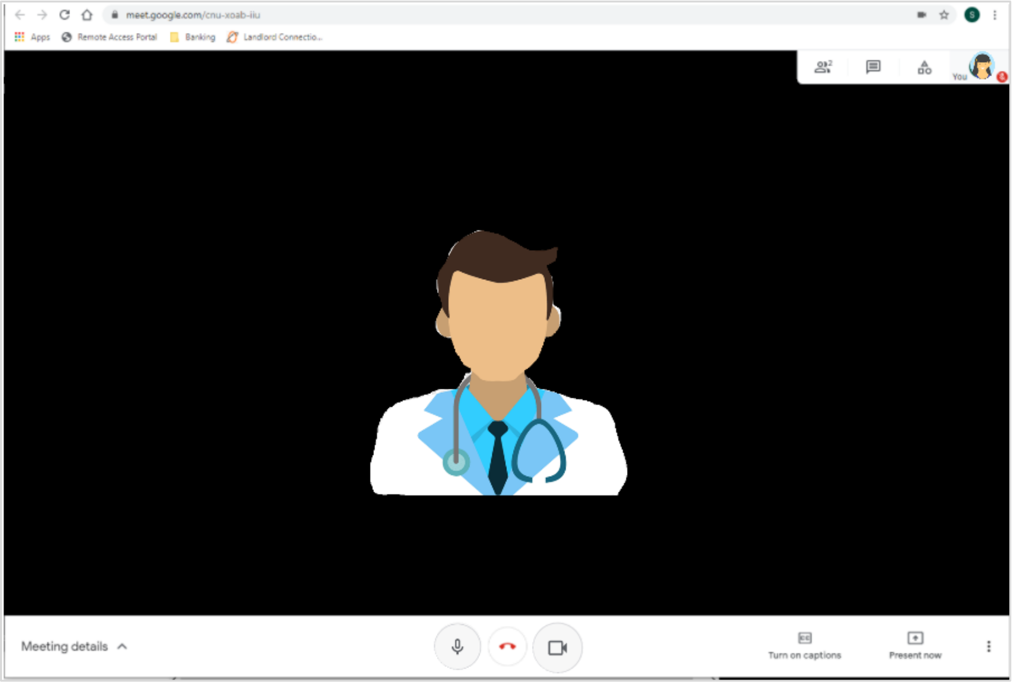
Rele sèvis Jesyon enfòmasyon sou sante (Health Information Management, HIM) nan (617) 394-7888 soti 9:00 AM pou 5:00 PM (lè nan lès Etazini), soti lendi pou rive vandredi

4 Yo gen dwa mande w mete non w. Tanpri mete l epi apre sa chwazi **Ask to join**



Si w konekte nan Google Chrome, ou p ap bezwen mete non w men olye de sa w ap annik gen pou klike Pou enst Ask to join ou kijan pou konekte sou Google Chrome, tanpri gade paj 6

5 Kounye a w ap nan Rankont (Meet) la



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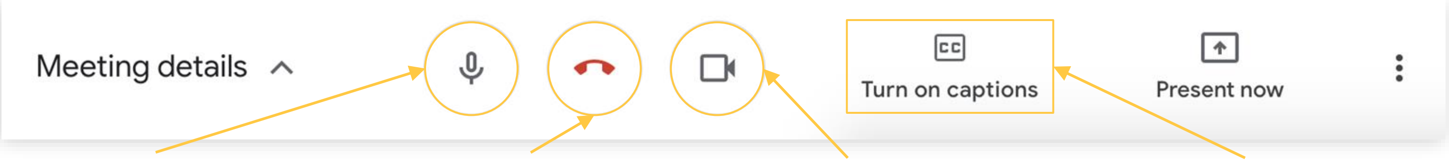
Kijan pou Sèvi ak Google Meets

1 Anba ekran w lan ou ta dwe wè ba meni blan an. Si w pa wè ba sa a, annik klike sou ekran an oswa deplase pwentè w lan nan Google Meet.



Etenn/limen mikwo a

Mete oswa wete tèt ou sou bèbè. Si senbòl mikwo a wouj, ou bèbè.

Kite apèl la

Klike isit la lè w pare pou w sòti nan randevou w lan.

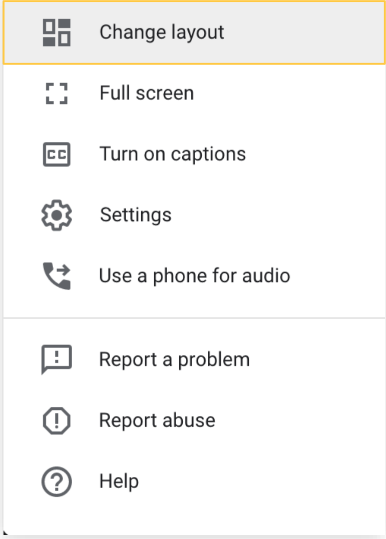
Limen/etenn kamera a

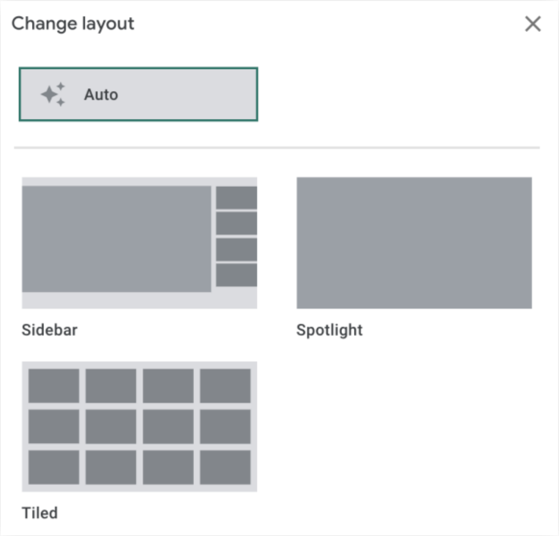
Si senbòl kamera a wouj, videyo w la etenn.

Limen soutitraj yo

Tèks la pral parèt anba ekran w lan. (Anglè sèlman)

2 Nan ba meni blan an, klike sou sen⋮òl pou w chanje aranjman paj la.





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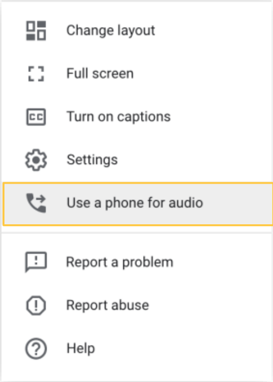
Kisa pou w fè si w gen pwoblèm avèk odyo w lan

Si w gen pwoblèm avèk odyo w oswa si òdinatè w la pa gen yon mikwo, ou gen kèk opsyon pou w patisipe nan vizit ou a.



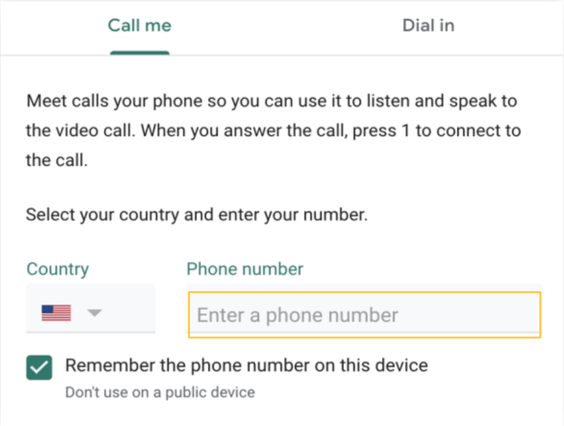
1 Nan ba meni blan an, klike sou senbòl ⋮ ki nan kwen dwat ki anba a

2 Chwazi Use a phone for audio nan lis la

3 (video)

Pou w rele tèt ou nan Google Meet, nan opsyon: Call me

- **a** Antre nimewo telefòn ou (Etazini ak Kanada sèlman)
- **b** Klike Call me nan kwen sou bò dwat anba a pou w konpoze nimewo a
- **c** Lè w fin reponn telefòn nan, peze ‘**1**’ nan telefòn nan pou w konekte odyo w pou vizit la

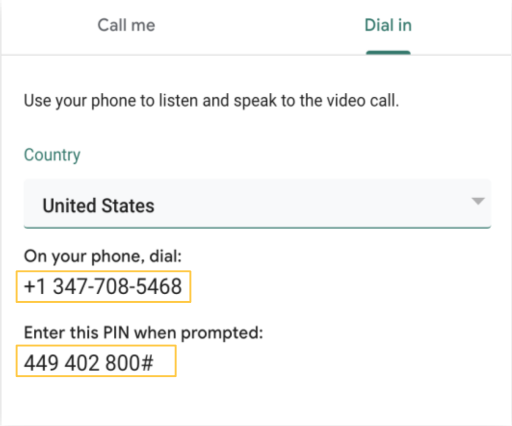


3 (telefòn)

Pou w rele nan vizit la nan telefòn ou, nan opsyon: Dial in

- **a** Konpoze nimewo ki ekri an sou telefòn ou
- **b** Lè yo mande w fè sa, antre PIN ou nan telefòn ou

Atansyon: Ou pral resevwa yon nimewo telefòn inik ak yon PIN. Egzanp ki pi ba a se pa nimewo a.



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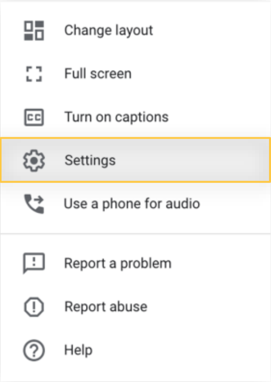
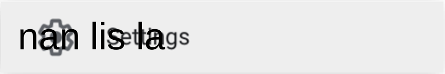
Kisa pou w fè si w gen pwoblèm avèk odyo w

Si w gen pwoblèm avèk odyo w pandan apèl la, ou ka bese kalite videyo a pou ede w ak koneksyon w lan.

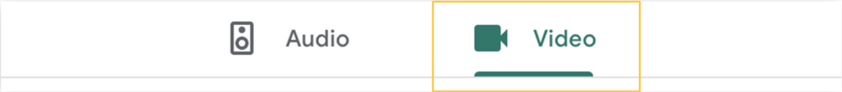


1 Nan ba meni blan an, klike sou senbòl ki nan kwen dwat anba a

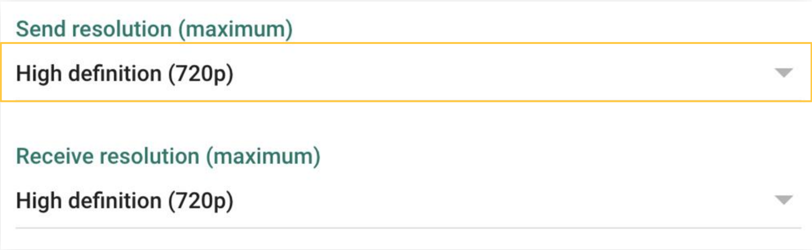
2 Chwazi nan lis la



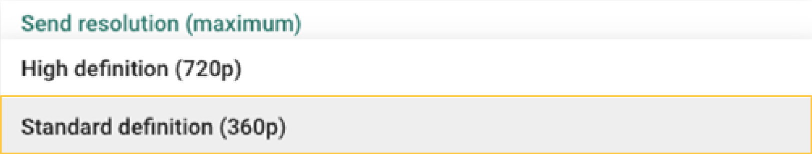
3 Klike **Video**

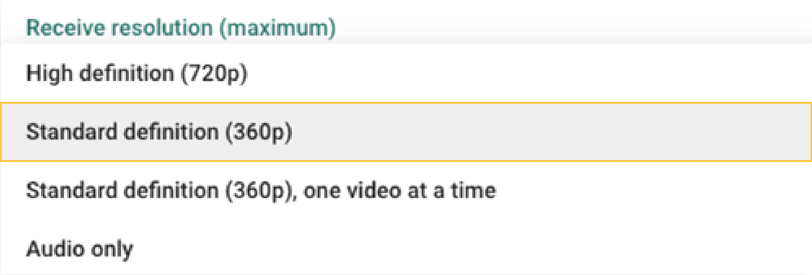


4 Yon meni ap parèt ak de meni dewoulan:
Send Resolution ak
Receive Resolution



Klike sou High Definition epi chanje paramèt la pou mete Standard Definition





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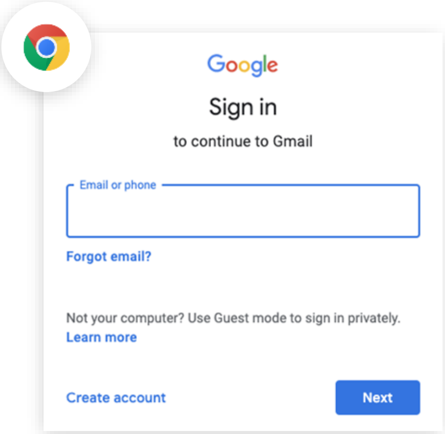
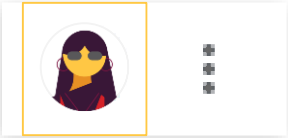
Kijan pou w Konekte nan Chrome

Si w gen yon Kont Google, ou ka itilize l pou w konekte nan navigatè Chrome ou an.
Ou pa bezwen konekte nan navigatè Chrome nan pou vizit telesante w la.
Lè w antre nan kont Google ou a nan Chrome sa pral pèmèt ou evite tape non w avan w antre nan Rankont la.

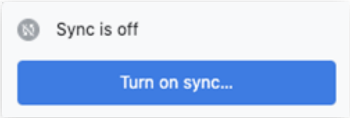


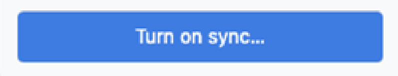
1 Ouvè Chrome sou òdinatè w lan

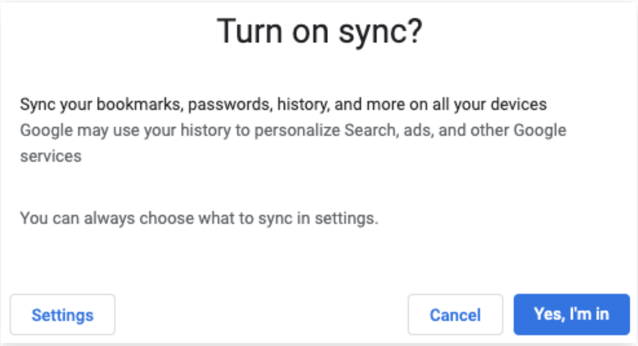
2 Konekte sou kont Google ou a nan **mail.google.com**



3 Nan kwen dwat anwo sou ekran an, klike sou senbòl won an ki gen yon foto oswa yon inisyal sou li.



4 Klike sou 



4 Lè yo mande w fè sa, k

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